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How to get your E-commerce brand prepared for ChatGPT

A guide to help your brand prepare for in-chat shopping in ChatGPT













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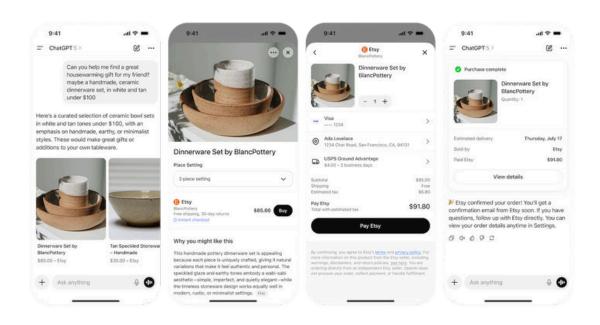
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How to get started



Sign-up as a merchant

Head over to https://chatgpt.com/merchants and submit a merchant application form

Set-up your product feed

Prepare your product feed according to OpenAl specifications. Steps on how to do so next.

2



Checkout integration

Build your checkout integration using the <u>Agentic Commerce Protocol</u>*



Build your Agentic Checkout API

Implement REST endpoints, webhooks for OpenAI order events, and return rich checkout state in responses.



Build your payments integration

Use a <u>Delegated Payment Spec</u>-compliant PSP like <u>Stripe</u> to securely process payments, or integrate directly with OpenAI.

→ 3.3

Certify with OpenAl and move to production

Work with OpenAI to validate products, payments, and orders for production access.

Sign-up as a merchant



Submit your application form at https://chatgpt.com/merchants

OpenAl is accepting applications from Merchants who want to:

- 1) integrate their products into ChatGPT Search results
- 2) Enable Instant Checkout in ChatGPT via the Agentic Commerce Protocol

Merchant Application Form

First name *	Last name *
Nork title *	LinkedIn*
Nork email *	Company *
Headquarter country *	Link to your merchant website *
Select an option	~)

Set-up your product feed



Merchants share product data so ChatGPT shows items accurately

To make products discoverable and purchasable inside ChatGPT, <u>merchants provide a structured product feed that OpenAl ingests and indexes</u>.

This specification defines the complete schema: field names, data types, constraints, and example values needed for accurate search, pricing, and checkout experiences

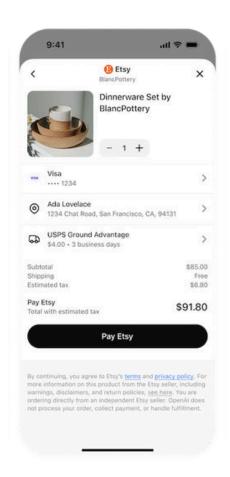
Attribute	Data Type	Supported Values	Description	Example	Requirement	Dependencies	Validat Rules
enable_search	Enum	true, false	Controls whether the product can be surfaced in ChatGPT search results.	true	Required	-	Lower- case string
enable_checkout E	Enum	true, false	Allows direct purchase inside ChatGPT.	true	Required	=	Lower- case string
			enable_search must be true in order for enable_checkout to be enabled for the product.				

Set-up your product feed

Make sure you and your engineering team review the <u>product feed spec</u> as there are quite a lot of technical attributes that need to be implemented in your feed:

OpenAl Product Feed Categories

Open AI Flags
Basic Product Data
Item Information
Media
Price & Promotions
Availability & Inventory
Variants
Fullfilment
Merchant Info
Returns
Performance Signals
Compliance
Reviews and Q&A
Related Products
Geo Tagging

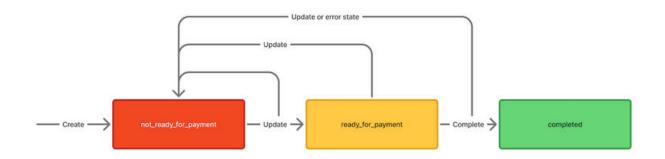


Checkout Integration

3

Build your checkout integration using the <u>ACP</u>

The <u>Agentic Checkout Spec</u> enables ChatGPT to act as the customer's Al agent and renders a checkout experience embedded in ChatGPT's UI.

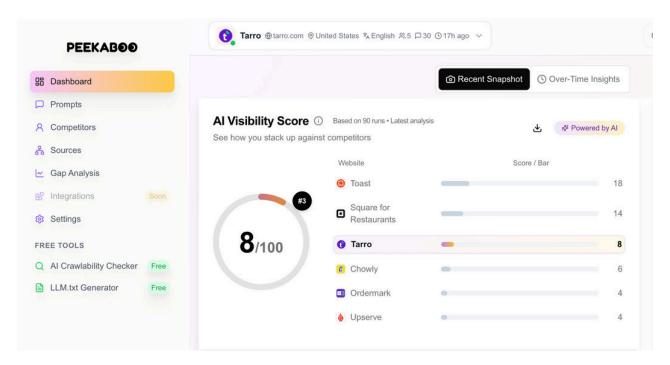


Merchants must implement <u>five endpoints</u> to place orders on behalf of ChatGPT users:

- 1) POST /checkout_sessions
- 2) POST /checkout_sessions/{checkout_session_id}
- 3) POST /checkout_sessions/{checkout_session_id}/complete
- 4) POST /checkout_sessions/{checkout_session_id}/cancel
- 5) GET /checkout_sessions/{checkout_session_id}

Brand presence in ChatGPT

Want to track your brand visibility in ChatGPT and other AI engines?



Peekaboo Al Visibility Dasbhoard

BOOK A MEETING
WITH OUR TEAM

We offer free trials to anyone interested in testing Peekaboo.

Thank you!

Our leadership team



Filipe Lins Duarte (CEO)

Filipe drives strategy and growth at. With experience in sales, product, and digital marketing, he helps brands and agencies succeed in AI Search visibility.



John Rice (CTO)

John leads product and engineering at. With a background in SaaS and data engineering, he builds tools that make AI Search visibility measurable.

Feel free to contact us at team@aipeekaboo.com

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